Edward A. Chow, M.D. President

James Loyce, Jr., M.S. Vice President

**Dan Bernal** Commissioner

**Cecilia Chung** Commissioner

Laurie Green, M.D. Commissioner

**Tessie M. Guillermo** Commissioner

David.J. Sanchez, Jr., Ph.D. Commissioner

# HEALTH COMMISSION CITY AND COUNTY OF SAN FRANCISCO

London N. Breed Mayor Department of Public Health



**Greg Wagner**Acting Director of Health **Mark Morewitz, M.S.W.**Executive Secretary

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## MINUTES HEALTH COMMISSION MEETING

Tuesday September 18, 2018 2:00 p.m. 101 Grove Street, Room 300 San Francisco, CA 94102

#### 1) CALL TO ORDER

Present: Commissioner Edward A. Chow M.D., President

Commissioner James Loyce, Jr., M.S., Vice President

Commissioner Dan Bernal Commissioner Cecilia Chung Commissioner Laurie Green, MD Commissioner Tessie Guillermo

Commissioner David J. Sanchez Jr., Ph.D.

The meeting was called to order at 3:07pm.

#### 2) APPROVAL OF THE MINUTES OF THE HEALTH COMMISSION MEETING OF SEPTEMBER 4, 2018.

<u>Action Taken</u>: The Health Commission unanimously approved the minutes.

**3)** Greg Wagner, Acting Director of Health, gave the report. The full report can be viewed at: <a href="http://www.sfdph.org/dph/comupg/aboutdph/insideDept/dirRpts/default.asp">http://www.sfdph.org/dph/comupg/aboutdph/insideDept/dirRpts/default.asp</a>

### Bill to Expand and Strengthen California Conservatorship Laws Passes State Legislature and Heads to Governor for Signature

On August 30<sup>th</sup>, the California Legislature passed Senate Bill 1045 (SB 1045), which would create a new type of conservatorship with the aim of better meeting the needs of individuals who have serious mental illness and substance (other than alcohol) use disorders. The bill now heads to Governor Brown, who has until September 30 to sign or veto the bill. SB 1045 authorizes, for a five-year pilot period, San Francisco, San Diego, and Los Angeles Counties to set up a procedure (per Board of Supervisor's approval) to appoint a conservator for a person who is incapable of caring for their own health and well-being due to serious mental illness and substance use disorder, as evidenced by frequent placement under a 72-hour involuntary hold. The purpose of this type of conservatorship is to provide the least restrictive and most clinically appropriate alternative needed for the protection of the person, such as placement in supportive community housing that provides wraparound services. Currently, mental health based-conservatorship appointments are limited to persons

determined to be gravely disabled as a result of a mental health disorder or an impairment by chronic alcoholism.

#### Love Our City clean up event

On September 8th, the Community Health, Equity and Promotion branch of DPH joined Mayor Breed and the Department of Public Works in the Citywide Cleanup Love Our City event to help with a citywide clean up. The DPH team of eleven, including Naveena Bobba, Alice Chen and family, Thomas Knoble, Eileen Loughran, Tran Nguyen, Tracey Packer, Veronica Vien, and Greg Wagner volunteered to help with needle litter and safely removed and disposed of 95 syringes.

Volunteers were first provided with a safety training and given special equipment including gloves, tongs and portable biohazard bins before breaking up in teams to scour the streets around Civic Center and the Tenderloin.

Needle waste disposal containers were distributed to those who asked and Narcan training was provided to an individual on Stevenson alley. The team had the opportunity to engage with the community, as well as received thanks for their efforts in helping provide a cleaner and safer environment.

#### **Yellow Command and Shelter Exercise**

On September 6<sup>th</sup>, the Department of Public Health (DPH) partnered with the Department of Emergency Management (DEM) to host Yellow Command, an annual large-scale disaster exercise. This year's exercise began on the 96<sup>th</sup> hour following a 7.8 magnitude earthquake on the San Andreas Fault.

The goal of the simulated exercise was to find weaknesses in the City's plans and to ensure that we can quickly shelter and support people displaced by emergencies. Environmental Health exercised shelter inspections for safety and regulatory compliance while Human Services Agency and Public Health Emergency Preparedness & Response exercised unified command, resource requesting, and shelter operations. The mock shelter response had staff, medical supplies and generator to keep people with non-emergencies from crowding local hospitals. This shelter is one of many locations that would be activated in an emergency. Other shelters would include churches, schools, and community centers.

#### **BAAHI publishes Black/African American Health Report**

The Black/African American Health Initiative (B/AAHI) has issued its 2018 Report on the Health of Black/African Americans in San Francisco. Although San Franciscans are healthier than Americans in many other parts of the country, Black/African American (B/AA) San Franciscans, have persistently had poorer health than their fellow residents.

Based on the most recent data, Black and African American infants are five times more likely than White infants to die before their first birthday. This health disparity continues through adulthood. Life expectancy for Black/African Americans is the lowest of all race/ethnicities in San Francisco. A B/AA resident could expect to live 72 years nearly 10 years less than White, Asian, and Latino residents who can expect to live into their 80s

The hope is that the report will persuade the broader community that widespread coordinated efforts to improve B/AA health are urgently needed. We also hope the example of our efforts will inspire partnerships and collaborations with others seeking to correct the inequities that cause the B/AA members of our community to suffer worse health and to die sooner than their fellow residents. We believe that this report can inspire hope that these gaps can be closed.

To obtain a copy of the report or to get additional information about BAAHI and its activities, please email: BAAHI@sfdph.org.

#### **NACCHO Awardees**

SFDPH's Program on Health, Equity and Sustainability (PHES) in the Environmental Health Branch is pleased to announce that staff Meg Wall Shui and Devan Morris were awarded Promising Practice Awards from the National Association of City and County Health Officials (NACCHO) in August 2018 for their respective, collaborative work developing innovative data tools to assess and address the health impacts of community development and transportation decisions. NACCHO's Promising Practice awards are given to projects that demonstrate exemplary and replicable qualities in response to a local public health need, and reflect a strong local health department role, collaboration, and innovation. Meg Wall Shui is project manager of the Central Market Tenderloin Data Portal, which tracks changes in environmental and socioeconomic measures of wellbeing to support neighborhood-based improvement efforts. It is a collective impact project with city agencies and the Tenderloin Health Improvement Partnership. Devan Morris is lead and developer of TransBASESF.org, an innovative relational database management system designed to access, manage, and apply spatial data to inform solutions to transportation problems.

TransBASESF.org is a key source of data inputs into Vision Zero SF, the City's commitment to end traffic deaths on our streets.

#### **Valued-Based Purchasing**

Zuckerberg San Francisco General (ZSFG) received their first positive payment adjustment for the Hospital Value-Based purchasing program. Hospital Value-Based purchasing is a Centers for Medicare & Medicaid services pay for performance program. It rewards hospitals based on quality of care provided and patients' experience of care. This is the strongest performance from ZSFG since the program's inception in 2013; our improved performance is due to focused improvement work in the True North areas of Quality, Safety, and Care Experience.

#### **City and County of San Francisco Fellows Program**

For the first time, Laguna Honda will be participating as a host-site for the 12-month duration of the San Francisco City Fellows' Program. This civic leadership opportunity, afforded to recent college graduates, offers a placement site for one fellow to complete a project and gain valuable working experience in a local government setting. The hospital held interviews with 18 potential candidates in collaboration with Department of Human Resources and provided rankings. The successful candidate will be helping the hospital prepare and follow up with the upcoming survey process, including monitoring and tracking plans of correction and assisting with development of training for any deficiencies found by the state. We are pleased to welcome to the Laguna Honda family and on campus for the next year, Teo Saragi, a Class of 2018 graduate from Pomona College.

#### Dr. Judith Martin's Talk on Addiction and Addiction Treatment

On August 17<sup>th</sup>, Dr. Judith Martin held a special talk at Laguna Honda. Her guest appearance brought in over 40 staff members who were interested in learning more about approaches to addiction and how to best prepare and manage care plans for residents facing addiction Laguna Honda Joint Conference Committee Report issues. The hospital is grateful to Dr. Martin for taking time out to share her best practices. Laguna Honda

hopes to bring additional specialists out to speak with staff about areas that impact the hospital's resident population.

#### Taiwanese Ministry of Health Visit to Laguna Honda

DPH in the News (Sep 2 - Sep 14)

On August 22<sup>nd</sup>, the Ministry of Health paid a visit to Laguna Honda to learn more about the public health system's care strategy and resources for elderly populations. A team of leaders from Laguna Honda toured them around the facility and then provided a brief presentation on the hospital, including services provided, resident demographics and other vital information. The delegates also gave a presentation on the care model for Taiwan and a discussion was held afterwards to compare and contrast the different approaches.

Bay City News, Sep 13 2018, SF Hospital workers say staff shortage causing unsafe conditions <a href="https://www.nbcbayarea.com/news/local/SF-Hospital-Workers-Say-Staff-Shortage-Causing-Unsafe-Conditions-493128021.html">https://www.nbcbayarea.com/news/local/SF-Hospital-Workers-Say-Staff-Shortage-Causing-Unsafe-Conditions-493128021.html</a>

SF Examiner, Sep 11 2018, SF combats rise in HIV infections among homeless http://www.sfexaminer.com/sf-combats-rise-hiv-infections-among-homeless/

SF Gate, Sep 11 2018, Muni driver who crashed in Marina remains in critical condition <a href="https://www.sfgate.com/bayarea/article/SF-Muni-driver-crashed-in-Marina-lombard-condition-13221721.php?t=ac71147e26">https://www.sfgate.com/bayarea/article/SF-Muni-driver-crashed-in-Marina-lombard-condition-13221721.php?t=ac71147e26</a>

SF Chronicle, Sep 10 2018, Injuries are the untold part of the soccer trend, doctor and victims say https://www.sfchronicle.com/bayarea/article/Injuries-are-the-untold-part-of-the-scooter-13219335.php

KGO, Sep 6 2018, Is SF ready for the next big disaster, earthquake? <a href="https://abc7news.com/is-san-francisco-ready-for-the-next-big-disaster/4166044/">https://abc7news.com/is-san-francisco-ready-for-the-next-big-disaster/4166044/</a>

East Bay Express, Sep 5 2018, Pop-up crackdown stuns East Bay restaurant industry <a href="https://www.eastbayexpress.com/WhatTheFork/archives/2018/09/05/pop-up-crackdown-stuns-east-bay-restaurant-industry">https://www.eastbayexpress.com/WhatTheFork/archives/2018/09/05/pop-up-crackdown-stuns-east-bay-restaurant-industry</a>

Becker's Hospital Review, Sep 4 2018, SF senior care facility cited in death of woman in stairwell of Zuckerberg Hospital building

https://www.beckershospitalreview.com/quality/san-francisco-senior-care-facility-cited-in-death-of-woman-in-stairwell-of-zuckerberg-hospital-building.html

SF Examiner, Sep 3 2018, State cite SF care facility over death of woman in hospital stairwell <a href="http://www.sfexaminer.com/state-cites-sf-care-facility-death-woman-hospital-stairwell/">http://www.sfexaminer.com/state-cites-sf-care-facility-death-woman-hospital-stairwell/</a>

Contagion Live, Sep 2, 2018, Top infectious disease news of the week https://www.contagionlive.com/news/top-infectious-disease-news-of-the-week-september-2-2018

#### **Commissioner Comments:**

Commissioner Chow asked if the SFDPH Black/African American Health Initiative Report has been published. Mr. Morewitz stated that the report was sent to him during the meeting; he will forward it to the Commissioners after the meeting. He also noted that the report would be posted online after 5:30pm.

#### 4) GENERAL PUBLIC COMMENT

Sarah Larson, SFDPH employee, stated that the SFDPH should use the old Laguna Honda Hospital buildings to help house homeless people. She stated that if those buildings could be renovated to be used for SFDPH employees, they should be used for underserved individuals.

#### 5) COMMUNITY INPUT REGARDING THE PROCESS FOR HIRING THE SFDPH DIRECTOR OF HEALTH

Edward A. Chow, MD, Health Commission President, introduced the item. Kate Howard, CCSF Department of Human Resources gave an overview of the hiring process and Greg Wagner, Acting Director of Health, gave a presentation on the work of the SFDPH.

#### **Public Comment:**

Debbi Lerman, San Francisco Human Services Network, stated that she appreciates the opportunity to give input. She noted that Barbara Garcia, the previous SFDPH Director of Health, had a deep commitment to community based organizations providing care to diverse communities in San Francisco. It is essential that the new DPH Director has experience with diverse communities and understands vulnerable populations. The community looks to the SFPDH to help understand how to reach and serve these communities. She added that candidates need to understand the large spectrum of services. She added that the next DPH Director should be a team player and will work with the City to stand up for contractors.

Lance Toma, CEO of San Francisco Community Health Center, encouraged the Health Commission to consider these qualifications: addressing social determinants of health; understanding behavioral and physical health connections; MPH and/or understand public health systems; harm reduction philosophies; cultural humility; valuing partnerships with the community to address public health issues; and innovative strategies to deal with structural health inequity.

Roma Guy, former Health Commissioner, stated that one of Barbara Garcia's major accomplishments was to bring incarceration issues into the public health framework. She added that the SFDPH provides excellent medical services in the jail but social determinants are not addressed. African Americans make up 55% of the San Francisco jail population; the stigma of homelessness, sexuality, substance use disorders, and mental health issues are all items that a new Director of Health will need to continue to address.

David Serrano-Sewell, Hospital Council of Northern and Central California, stated that a new Director of Health will need leadership skills in cooperation, communication, and addressing community needs.

Dr. David Otto, HealthRight360 Medical Officer, stated that a new Director of Health should be knowledgeable in value-based care and a champion for low income communities as well as communities that are disproportionately impacted by health disparities.

Dr. Jorge Wong, Richmond Area Multi-Services CEO, stated that Barbara Garcia was humble and understood cultural humility, and the mental/physical health needs of emerging populations in San Francisco. He added that as new populations immigrate to San Francisco, they may not understand the benefits of mental health.

Mary Lou Licwinko, CEO San Francisco Marin Medical Society, stated that the next DPH Director of Health needs to understand the diverse community's needs. Barbara Garcia, Mitch Katz, and Sandra Hernandez were proven leaders with a thorough understanding of clinical practice, clinical integration, and cost of care issues.

Aimme Alden-UCSF Director of Local Government and State Relations, stated that the new Director of Health will need to understand the unique and important relationship that UCSF and the SFDPH shares.

David Singer, former Health Commissioner, urged the Health Commission to only consider physicians for the Director of Health role because medical care is at the core of everything that the DPH is and provides.

Sumi, a student, asked what new technologies are helping in healthcare.

Deborah Elam, San Francisco Dental Society Executive Director, stated that the new Director of Health will need to value the relationship between oral health and physical health. She added that the Director should be committed to funding a sugary drink tax advisory committee and improving access to oral health services.

Sabra Matovsky, San Francisco Community Clinic Consortium CEO, stated that the new Director whould have a proven record of working with community based organizations and be committed to incorporating the experience of diverse communities into the work of the SFDPH. She added that the new Director will have the responsibility of looking at the total system of care to analyze cost and patient experience.

Brenda Storey, Mission Neighborhood Health Center Executive Director and member of the Chicano, Latino, Indigena Health Equity Coalition, recognized Barbara Garcia's dedication to public health and addressing the needs of many diverse communities. She added that a new Director will need to be keenly aware that special attention is needed for those communities of color and marginalized communities that experience significant health disparities and disease burden. The new Director will have experience developing innovative and effective programs for low income and disenfranchised communities. The Director will also need to be data driven.

Sarah Larson, SFDPH employee for 22 years, stated that she would prefer someone from another city to be hired so that person could bring a fresh perspective to the role. She noted that frontline workers are often left out of planning processes at the DPH.

Alex Kral, RTI International epidemiologist, thanked Barbara Garcia for her exemplary service. He noted that the next Director of Health will need to work effectively with other City departments on projects such as a safe consumption site. Candidates will need to have experience with innovation and developing groundbreaking initiatives.

Lizzie Velten, Community Advocacy Director of the American Heart Association, stated that the new Director will need to understand evidence-based programs, health equity, and prevention philosophies. This person will need to be able to advocate for health equity promotion and will be able to effectively work with other City departments.

Joseph Wilson, Executive Director of Hospitality House, stated that the sudden departure of Barbara Garcia was a loss for the community. He encouraged the Commission to hire a consensus builder, risk taker, and someone who can be the moral compass of community public health issues. The new Director must understand local health disparities and ensure the SFDPH is a welcoming institution.

Franny Wong, Co-Chair of Shape Up San Francisco and a member of the Children's Council, stated that the new Director needs to make sure everyone has access to health activities, can embrace health prevention strategies, and honors all voices in the community.

Zea Malawa MD, stated that she is a Pediatrician and Black resident. She asked that the new Director be ready to deal seriously with Black health outcome disparities. She noted that candidates need to be ready and able to address health disparities in this community.

Tracey Shaw-Senigeo, Bayview resident, stated that she wants the next Director of Health to continue working on the Black/African American Health initiative in addition to issues of homelessness and substance use in San Francisco.

Jackson Bowman, Huckleberry Youth Health Services Director, stated that the new Director must have a deep commitment to harm reduction principles and continue effective work on needle exchange and Narcan programs in addition to implementing safe injection sites. He added that someone with direct experience with drug use or sex work would be ideal.

Atom Denian, Homeless Community Board Policy committee, stated that a new Director of Health needs to champion different walks of life, young people, and people who are going through a hard time. He added that the local foster care system is broken and these children are often sent out of county.

Jenna Gaard, public health professional, stated that so many health issues are rooted in racial and structural inequities. The new Director will need to put racial equity in the forefront. She added that looking at who gets higher degrees and enters the work pipeline also important to address.

Natalie Ah Soon, Asian Islander Parity Coalition, stated that she was received with great respect by Barbara Garcia. She hopes the next Director of Health will be accessible to the community and providers; have a genuine interest in diverse communities' health issues; be interested in strengthening communities; will listen with his/her heart and soul; address health disparities; and always ask "Who is missing at the table?"

#### **Commissioner Comments:**

Commissioner Guillermo asked Mr. Wagner to give information on the current list of SFPDH prioritized initiatives. Mr. Wagner stated that currently the SFDPH is implementing a department-wide Lean change management effort. The SFDPH is also working to implement a centralized electronic health record system; he noted that this system is not just an IT project but will result in a change of daily work for most staff providing care. He added that the SFDPH continues to work with the Mayor's Office and other City departments to decrease homelessness. In this effort, the SFDPH offers street medicine, syringe exchange and disposal, and a large range of mental health and substance abuse services.

Commissioner Guillermo noted that San Francisco is a very diverse city. She asked what skills and capacity would a new Director of Health will need to address the needs of the many diverse communities in San Francisco. Mr. Wagner stated that the Director of Health needs to meet communities in a culturally appropriate manner; SFDPH leadership needs to tailor services to meet the unique needs of the many diverse communities in San Francisco.

Commissioner Loyce thanked everyone who gave public comment and stated that the next Director of Health will need to help communities heal, not operate from a community deficit model.

Commissioner Guillermo thanked those who took time to provide public comment. She noted that the Health Commission strives to incorporate the input into the job description. She encouraged the public to continue to hold the SFDPH and Health Commission accountable. She added that there is an important partnership between the Director of health, DPH staff, Health Commission and the public.

Commissioner Bernal stated that many important qualities have been given in public testimony and he gave appreciation for the input from so many individuals and organizations. He noted that Barbara Garcia did not simply take a compliance approach and the new Director of Health will need to also offer support to strengthen community partners who are suffering.

Commissioner Chung stated that the Director of Health does not necessary need to be a physician in order to meet the needs of this community. She noted that many innovative initiatives were begun by Barbara Garcia and her hope is that the new Director will continue this work to improve the ways in which the San Francisco public health system responds to the needs of its many diverse communities.

Commissioner Sanchez thanked everyone for their comments. He noted that Barbara Garcia was able to address the structural issues in the DPH and in the City system. The new Director of Health will face local challenges as well as a complex federal government.

Commissioner Green thanked everyone for their thoughtful comments and input. She noted that these comments included 23 effective qualities that Barbara Garcia exhibited in her role as Director of Health and is thankful that the SFDPH already has a strong foundation. She added that it is very important that the Director of Health collaborate with inclusion and respect for all communities in San Francisco. She also stated that the Health Commission always wants the members of the public to feel comfortable sharing thoughts and concerns.

Commissioner Chow thanked everyone for their comments and input which will help inform the leadership qualities listed on the Director of Health job description. He added that the Director of Health must have skills to manage a large budget while coordinating many complex efforts with diverse communities. The new leader of the SFPDH must be bold and innovative to address the issues of health inequity.

#### 6) OTHER BUSINESS:

This item was not discussed.

#### 7) JOINT CONFERENCE COMMITTEE REPORTS

Commissioner Sanchez, LHH JCC Chair, stated that at its September 11, 2018 meeting, the Committee discussed the Administrator's Report and approved hospital-wide policies and procedures. The Committee also discussed presentations on a LHH Psychiatry Update, FY2017-18 True North Goals Summary Report, and an Analysis of Buprenorphine and its Relation to Unplanned Discharges. In closed session, the Committee approved the LHH Credentials Report.

#### 8) CLOSED SESSION

- A) Public comments on all matters pertaining to the closed session
- B) <u>Vote on whether to hold a closed session (San Francisco Administrative Code Section</u> 67.11)
- C). <u>Closed Session pursuant to Cal. Government Code Sections</u> 1156, 1156.1, 1157, 1157.5 and 1157.6: Health and Safety Code Section 1461; and California Constitution, Article I, Section 1:

#### FOR DISCUSSION AND POSSIBLE ACTION: CONSIDERATION OF CREDENTIALING MATTERS

D) <u>Reconvene in Open Session:</u> Motions and vote on whether to disclose any or all of the closed session discussions, San Francisco Administrative Code Section 67.12(a)

Action taken: The Health Commission voted not to disclose the discussion held in closed session.

#### 9) <u>ADJOURNMENT</u>

The meeting was adjourned at 5:18pm.